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☒ Council  
☒ City Clerk  
☐ City Manager

☐ City Attorney  
☐ Council Support Specialist  
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City of Rockville  
 Boards and Commissions  
 Application of Expression of Interest

Date: 10/10/2008

Board/Commission Interested In: Human Services Advisory Commission

Name: Robert E. Dorsey

Address: \_\_\_\_\_ Apt.# \_\_\_\_\_

\_\_\_\_\_ Rockville,

MD \_\_\_\_\_ Zip 20850

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

E-Mail: redorse@yahoo.com Fax: \_\_\_\_\_

Note: Work phone numbers are for staff use only.

Summary of Work Experience: Retired IBM systems Engineer/Marketing Representative

Experience: Former Rockville city councilman

Education/Training: AA Montgomery College

Volunteer Activities: Numerous (see resume) before, during and after 7 terms on city council

Professional Affiliations/Memberships: Numerous (Please see resume text attached)

Please describe your interest in serving on this Board/Commission I currently serve as executive director of the Montgomery Avenue Women's Center, and as such hope to share my experience and experiences with the greater Rockville community, as an advocate for it's less fortunate citizens.

YES the City may give elected officials who serve Rockville (other than the Mayor and Council) my name and address.

**Robert E. Dorsey**

Rockville, Maryland 20851

redorse@yahoo.com

Workforce development professional with extensive experience in public, private and business communities and a wide variety of industries. Recognized as a highly effective customer service provider, having served many years with IBM as marketing representative, marketing trainer, systems engineer, staff consultant, computer programmer and systems operator. Devoted civic activist, elected official and volunteer community participant with valuable array of networking relationships established over time. Information technology trainer with hundreds of well trained students.

**Experience**

**Executive Director**

May 2008 to Present

Montgomery Avenue Women's Center

Responsible for strategic external community relationship development for Montgomery County's only homeless women-only day services center.

**City Councilman**

Nov. 1993 to Nov. 2007

City of Rockville, Md.

Seven-term member of elected council responsible for sharing legislative aspects of city government serving 56,000+ citizens of one of the top five incorporated municipalities in the state of Maryland.

**Information Technology Trainer and Core Services Specialist**

Apr. 2000 to Jun. 2003

Montgomery County Career Transition Center, Wheaton, Md.

Presented daily 6-hour training sessions covering Microsoft Office 200 products (Windows, Word and Internet Explorer) for adult dislocated workers. Also spent several months teaching job search and interviewing preparation skills. Duties included daily interpersonal contact providing general administrative and technical support to approximately 100 job seeking adults in CTC resource center.

**On-Site Manager**

May 1996 to Apr. 2000

Lakeforest Library Connection, Gaithersburg, Md.

Performed as manager of 200 visitor per day open access computer facility allowing general public to use 20 IBM and Macintosh computer systems with unrestricted access to the Internet and a variety of applications. Three times a week taught classes on Internet, word processing, spreadsheets and computer concepts. Supervised staff of two full time employees, six part time and numerous volunteers daily.

**Staff Information Center Analyst**

Dec. 1990 to July 1994

IBM Corporation, Falls Church, Va.

Provided daily technical support and application design consultation and development to 170 person technical and administrative IBM internal staff.

**Customer Center Systems Engineer**

Jan. 1988 to Dec. 1990

IBM Corporation, Rosslyn, Va.

Responsible for day-to-day technical issues, demonstration equipment setup, test and configuration management, and supervision of four person administrative staff in regional IBM general product demonstration center.

**Marketing Representative and Systems Engineer**

Oct. 1982 to Jan. 1988

IBM Corporation, Washington DC

Responsible for corporate computer system sales and customer satisfaction in intermediate systems territory consisting of 25 media and associations industry client companies. Achieved three One Hundred Percent Clubs (sales quota attainment) and one Golden Circle (top 2% marketing representative performers IBM nationwide, in sales).

**Education**

Leadership Montgomery Class of 2005

Leadership Washington Class of 2005

Currently completing BA Psychology, University of Baltimore.

AA in General Studies, Montgomery College, Rockville Md.

Graduate, International Tabulating Institute, Computer Programming, Washington DC.

Graduate, IBM Sales School, numerous technical seminars and product training sessions.

**Industry Product Skills**

Apple Macintosh

Corel Quattro Pro

Corel Presentations

Corel WordPerfect

IBM Personal Computers

Microsoft Access

Microsoft Explorer

Microsoft Outlook

Microsoft PowerPoint

Microsoft Windows

Microsoft Excel

Microsoft Word (MOUS Certified)

Netscape Navigator

**Memberships and Affiliations**

President and board member, Washington Metropolitan Area Council of Governments.

Member, National Capital Region Transportation Planning Board (TPB).

Board member, Family Services Agency, Inc.

Board member, Rockville Boys and Girls Club.

Chair, Montgomery County Task Force on Computer Literacy for Seniors.

Member, Chase Partnership Advisory Board (men's shelter)

Member, Maryland Gives Task Force (appointed by Governor).

Member, Montgomery County All America Community 2000 Committee.

Member, past Area Governor, Toastmasters International, Monument 898 Club.

Member, past president, Rockville Optimists Club.

Member, Washington/Rockville Elks Lodge #15.

Member, Public Safety Committee, Maryland Municipal League.

Member, Communications Committee, Maryland Municipal League.

Member, Public safety Policy Committee, National League of Cities.  
Member, Twinbrook Citizens Association.  
Member, Alliance of Rockville Citizens.